



# Brunelcare/Resident Repair Responsibilities

General	Brunelcare	Resident
Report all repairs in good time		✓
Keep your home tidy and in good condition		✓
Replace lost keys		✓
Make sure your home is adequately ventilated to improve air quality and reduce the risk of condensation and mold		✓
Investigation of condensation and mold	✓	
Address damp issues	✓	
Repair any damage caused by yourself, family or guests		✓
Cleaning extractor fans, cooker hoods and descale shower heads		✓
Contents insurance		✓
Building insurance	✓	
TV and internet subscriptions		✓
Your personal garden area		✓
Minor and major adaptations following assessment	✓	

External and Communal	Brunelcare	Resident
Brunelcare are responsible for all communal and external repairs	✓	



# Brunelcare/Resident Repair Responsibilities

Internal	Brunelcare	Resident
Soft furnishings, carpets, other flooring, curtains and poles		✓
Non slip flooring in wet areas (kitchen and bathroom)	✓	
All internal decorations		✓
Shelves, hooks and rails		✓
Pests in your home		✓
Plastering to walls and ceilings	✓	
Repair small cracks in ceilings or walls not exceeding 0.5 cm width		✓
Loft area and hatch	✓	

Electrical	Brunelcare	Resident
Light bulbs (except enclosed bulkhead or fluorescent style)		✓
Light fittings	✓	
Smoke detectors	✓	
Repairs and replacement extractor fans	✓	
Electrical switches and sockets	✓	
Internal wiring and consumer units	✓	
Batteries in battery operated fittings, such as smoke detectors and doorbells		✓



# Brunelcare/Resident Repair Responsibilities

Reset trip switches		✓
Replace light pull cords		✓
Replace oven hood filters		✓
Repairing and replacing white goods (included gifted items)		✓

Plumbing	Brunelcare	Resident
Bath panels	✓	
Baths, basins, sinks and taps	✓	
Replace plugs and chains to baths, basins and sinks		✓
Your own bathroom or kitchen fittings		✓
Repair and renew toilet seat and shower curtain where required		✓
Showers, over bath and level access	✓	
Make initial attempt to clear blocked waste pipes and WCs		✓
Clear stubborn plumbing blockage	✓	
Leaks	✓	
Tiling	✓	
Toilets and cisterns	✓	



# Brunelcare/Resident Repair Responsibilities

Carpentry	Brunelcare	Resident
Skirting boards	✓	
Stairs and bannisters	✓	
Floorboards	✓	
Tighten loose screws in doors, cabinetry, windows		✓
External and internal doors repairs to frames, side panels, seals, locks, handles etc	✓	
Windows and skylights, repairs and glazing	✓	
Timber batons to affix a curtain pole to	✓	
Kitchen units; doors, drawers and fittings	✓	
Replace glass as a result of intentional damage		✓
Worktops	✓	
Adjusting doors when your own carpets and floor coverings have been laid		✓
Your own cabinets in bathroom or kitchen		✓

Heating and hot water	Brunelcare	Resident
Brunelcare are responsible for all heating and hot water repairs	✓	