

# Glastonbury Care Home

Welcome to Glastonbury Care Home,  
part of the Brunelcare family.





# Welcome to Glastonbury

**Nestled in a quiet cul-de-sac in the heart of Glastonbury, our home offers outstanding 24/7 nursing care for older people with specific needs, including those living with dementia.**

Person-centred care is at the core of what we do at Glastonbury Care Home. We work closely with you to find out who you are, so we can not only create a tailored care plan for your needs but ensure you can make the most of life in a way that suits your lifestyle. Our team will treat you with the utmost dignity and respect, and empower you to make your own decisions. We have been rated 'Good' by the Care Quality Commission (CQC) with an 'Outstanding' rating for Care in recognition of our person-centred and compassionate approach.

Our comfortable 64-bed home is split into four houses, all designed with later living in mind. We seek to create a warm, welcoming atmosphere where you feel truly at home, from our cosy lounges to our large enclosed gardens, where we grow vegetables, flowers and fruit trees. We offer delicious home-cooked meals prepared using fresh, locally sourced ingredients, with a diverse and interesting weekly menu. Guests can even visit our pop-up restaurant, Brunelli's!

We have a team of homemakers dedicated to enhancing your well-being at Glastonbury. Our homemakers can help you make your living space feel like home and ensure that varied and stimulating activities are taking place, all while offering support and guidance for relatives. We know how important communication with families and friends is, so we publish a monthly newsletter with updates from our home to keep loved ones involved.





## Our team at Glastonbury

Glastonbury is proud to have a highly trained, qualified and experienced team who ensure continuity of care and the reassurance of a familiar face when loved ones come to visit. Our carers engage in continuous training and development, with specialised expertise in dementia care. They are highly experienced in supporting older individuals who may be frail or face long-term illnesses. The team is supported by a dedicated central care team, including our Director of Nursing & Care Services, who works across all Brunelcare homes to ensure excellent standards of care are delivered consistently.

Glastonbury Care Home is part of Brunelcare, a registered charity with over 80 years of experience providing care and support. Our charity status means any profit we make is reinvested back into the services we provide.

## The outstanding care we offer

- ✓ 24/7 nursing care provided by a qualified and experienced team
- ✓ Specialist dementia care
- ✓ Long-term condition management (Parkinson's, diabetes, COPD)
- ✓ Short or long-term respite care, from a minimum of two weeks
- ✓ Awarded Platinum status by the Gold Standards Framework for Care Homes for excellence in end of life care
- ✓ We work closely with local surgeries and West Mendip Hospital
- ✓ Electronic care plans with access to a relative portal
- ✓ We have close links with our local GPs and the Primary Care Network, who visit regularly



### Meet the manager: *Edwin Jose*

Hello, I'm Edwin.

I have the pleasure of leading and supporting the residents and team at Glastonbury Care Home. I joined Brunelcare in 2014, before becoming Glastonbury's Home Manager in 2021.

We are dedicated to ensuring our residents live enriched and fulfilling lives, in a safe and happy environment to maintain their wellbeing. We are committed to creating a wondrous atmosphere for our residents once they move in and ensuring Glastonbury remains a leader in person-centred care, continuously evolving to meet the changing needs of our residents.

I am particularly proud of my team who work so hard to make Glastonbury Care Home a true home to our residents, and I look forward to welcoming you to our community. My door is always open to support you with any of your queries.

# *Later living that makes the most of every moment*

**In addition to our core nursing and care team who provide exceptional clinical expertise and personal care, we have homemakers who focus on social interactions, activities and well-being.**

---

Our dedicated team of homemakers is not included in the staffing numbers delivering direct care, as we recognise the importance of helping to enhance the lived experience for people in the home.

Homemakers can provide 1:1 social interaction, group activities and entertainment, as well as organise trips out to various locations on our home minibus and welcome community groups into the home. Residents could be at the beach one day and on a mystery tour the next, or making the most of the activities within the home such as music performances, reading circles, and arts & crafts. The team also organises visits from local churches if there is a particular faith you would like to continue to practice.



In a town synonymous with the Glastonbury Festival, music is a big part of our culture. Within the home, we have a lively singing circle

where you can join in with percussion or drums, sing along to your favourite tunes, or simply sit and watch, and we enjoy regular visits from a professional musician who hosts singing sessions and serenades residents in their rooms if they would prefer 1:1 interaction. A wide variety of other musicians also visit the home regularly.



# For your quality of life at Glastonbury

- ✓ Situated in a quiet, residential area of Glastonbury with easy access to the town centre
- ✓ Four units each containing 16 ensuite rooms, allocated depending on your needs
- ✓ Comfortable and homely rooms with en suite facilities, a TV point and 24/7 Nurse Call System
- ✓ Access to unlimited Wi-Fi, mobile phones in units and video call facilities
- ✓ Nutritious, carefully tailored meals cooked on-site with a 5\* food hygiene rating
- ✓ Mobility aids installed such as bathing facilities and hoists, with lift access through the home
- ✓ Visiting hairdresser & podiatry available to book
- ✓ On-site laundry service provided



“

“ I am **happy** living in Glastonbury Care Home. The **staff are very kind** and it is well led. It runs on good wheels.”

”

*Claire - Resident at Glastonbury Care Home*





“

**“I love working at Glastonbury Care Home, I always feel happy here and I love the team that I work with.”**

”

**Jini** - Carer at Glastonbury Care Home

## What funding option is right for me?

How you fund your place at Glastonbury will depend on your care needs and individual circumstances. There are three funding options to choose from at Glastonbury Care Home:

### 1. Self-funded Care -

People with assets over the Government savings threshold will be eligible to fund their own care.

### 2. Local Authority Funded Care -

You might be eligible for the local council to pay towards the cost of your care depending on the total amount you have in savings. Exactly how much your council will pay depends on what care you need and how much you can afford to pay

### 3. Care funded by Health (Continuing Healthcare)

You may be entitled to care funded by NHS Continuing Healthcare – this is a fully-funded package of care that some people are entitled to receive as a result of disability, accident or illness. It covers the full cost of the person's care and residential accommodation.

Contact Edwin Jose to discuss your funding options at Glastonbury:

**edwin.jose@brunelcare.org.uk**  
**01458 836 800**

## Equal Opportunities

At Brunelcare, we are committed to ensuring that all of our residents receive the support they need without any form of discrimination. Our services are offered fairly and

equitably to everyone in need. We do not treat anyone differently based on their age, gender, social class, culture, religion, political beliefs, or sexual orientation.

# Frequently asked questions

## **Q Will I have my own private space with bathroom facilities?**

**A** Absolutely! All rooms at Glastonbury Care Home feature an ensuite with a level-access wetroom shower and toilet. Residents also have access to baths equipped with hoists for ease of use.

---

## **Q Can visitors come to Glastonbury Care Home?**

**A** Certainly! Glastonbury is your home, and we warmly welcome visitors, even at meal times.

---

## **Q Can you choose meal times and options?**

**A** Absolutely! Residents at Glastonbury Care Home can select their meal times if they wish. All diets are catered for, including vegetarian and vegan. There is a varied menu with different options available each day.

---

## **Q Can residents decide their sleeping and waking times?**

**A** Yes, residents are free to choose their bedtime and waking hours based on their preferences.

---

## **Q Are there designated smoking areas?**

**A** Glastonbury is a non-smoking facility, but we provide an on-site outdoor smoking area.

---

## **Q How can I contact my loved ones?**

**A** You can bring your mobile phone or use our mobile phones to talk to loved ones. There is free, unlimited Wi-Fi. We also have a tablet where residents can video call their loved ones!

---

## **Q Can you bring your pet?**

**A** Requests will be considered on an individual basis, please contact Edwin Jose, the Care Home Manager for more information. Visiting pets are always welcome.

---

## **Q Can I visit the care home before making a decision?**

**A** Certainly! We encourage prospective residents and their families to visit the home. You are welcome to come and visit the home at any time during office hours or by appointment at any other time. Please contact the Care Home Manager, Edwin Jose, to arrange a visit or for any additional information.

---

## **Q How does the home handle complaints?**

**A** We have a clear procedure for addressing both complaints and compliments, which is prominently displayed within the home. More information is also available on our website: [www.brunelcare.org.uk](http://www.brunelcare.org.uk)

---

## **Q How do I pay my fees?**

**A** We offer various payment options for your stay. Please refer to page 6 for more details. Fees are paid using our easy-to-set-up direct debit facility, monthly in advance. Other payment methods are available on request.

---

## **Q Will I need to have a financial assessment?**

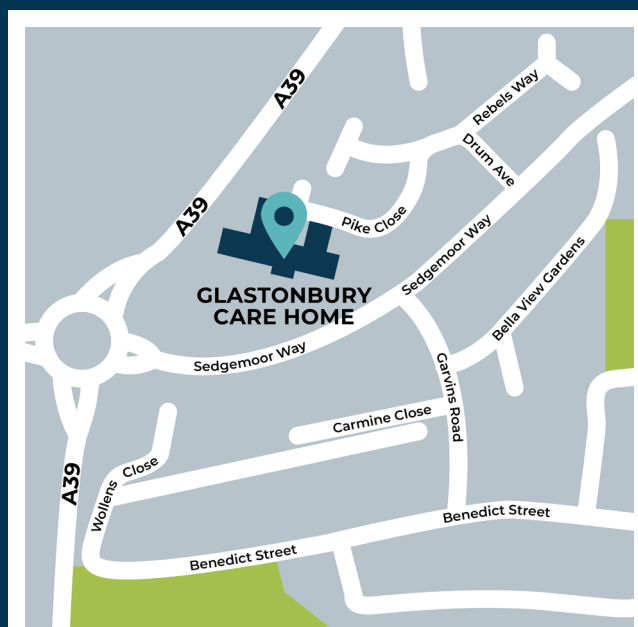
**A** Yes, a financial assessment will need to be completed if a person will be funding their own care. Our Finance Department will support you throughout this process. Other payment methods are available on request.

---



*Start your journey  
with Glastonbury  
Care Home today!*

Contact us below to  
talk to the manager  
or book a tour.



*Scan me!*

[www.brunelcare.org.uk/locations/  
glastonbury-care-home/](http://www.brunelcare.org.uk/locations/glastonbury-care-home/)

## Glastonbury Care Home

Pike Close  
Glastonbury  
BA6 9PZ

### Phone

01458 836 800

### Email

[glastonbury@brunelcare.org.uk](mailto:glastonbury@brunelcare.org.uk)