

Saffron Gardens Care Home

Welcome to Saffron Gardens Care Home,
part of the Brunelcare family.





Nestled in bustling Whitehall with a great community feel, our diverse care home offers outstanding 24/7 nursing care for older people with specific needs, including those living with dementia.

Person-centred care is at the core of what we do at Saffron Gardens Care Home. We work closely with you to find out who you are, so we can not only create a tailored care plan for your needs but ensure you can make the most of life in a way that suits your lifestyle.

Our team will treat you with the utmost dignity and respect and empower you to make your own decisions.

We have been rated 'Good' by the Care Quality Commission (CQC) with an 'Outstanding' rating for how responsive the service is, in recognition of our person-centred and compassionate approach.

Our comfortable 70-bed home is divided into 5 thoughtfully designed units, each created with later living in mind. We aim to provide a warm, welcoming environment where you can truly feel at home – from our cosy lounges to our spacious, enclosed gardens.

The unique layout of the Saffron Gardens units allows residents to walk freely throughout their home, always enjoying views of the beautiful gardens and naturally returning to where they began without feeling lost thanks to their well thought out designs.

We offer delicious home-cooked meals prepared using fresh, locally sourced ingredients, with a diverse and interesting weekly menu.

At Saffron Gardens, we are lucky to have a team of enthusiastic and passionate homemakers dedicated to enhancing your well-being. Our homemakers can help you make your living space feel like home and ensure that varied and stimulating activities are taking place, all while offering support and guidance for relatives.

We know how important communication with families and friends is, so we publish a monthly newsletter with updates from our home to keep loved ones involved.



Our Team at Saffron Gardens

Saffron Gardens is proud to have a highly trained, qualified, and experienced team who ensure continuity of care and the reassurance of a familiar face when loved ones come to visit.

Our carers engage in continuous training and development, with specialised expertise in dementia care. They are highly experienced in supporting older individuals who may be frail or face long-term illnesses.

The team is supported by a dedicated central care team, including our Director of Nursing & Care Services, Sandra Payne, who works across all Brunelcare homes to ensure excellent standards of care are delivered consistently.

Saffron Care Home is part of Brunelcare, a registered charity with over 80 years of experience providing care and support. Our charity status means any profit we make is reinvested back into the services we provide.

The outstanding care we offer

- ✓ 24/7 nursing care provided by a qualified and experienced team
- ✓ Specialist dementia care
- ✓ Long-term condition management (Parkinson's, diabetes, COPD)
- ✓ Short or long-term respite care, from a minimum of two weeks
- ✓ Awarded Platinum status by the Gold Standards Framework for Care Homes for excellence in end of life care
- ✓ Electronic care plans with access to a relative portal
- ✓ We have close links with our local GPs



Meet the manager: *Samantha Lloyd*

Meet Samantha Lloyd (Sam) the Care Home Manager at Saffron Gardens.

Sam brings with her nearly 30 years of experience in the care sector, with a strong background in delivering high-quality, person-centred care.

Born and raised in Bristol, Sam now lives locally in Downend, making her perfectly placed to lead the team at Saffron Gardens. This new role is also something of a homecoming as Sam first joined Brunelcare 24 years ago, working as a Health Care Assistant at our Deerhurst Care Home.

In her spare time, Sam enjoys spending time with her four children, six grandchildren, and her much-loved English Bulldog, Ralphy.

Later living that makes the most of every moment

In addition to our core nursing and care team who provide exceptional clinical expertise and personal care, we have homemakers who focus on social interactions, activities, and well-being.

Our dedicated team of homemakers is not included in the staffing numbers delivering direct care, as we recognise the importance of helping to enhance the lived experience for people in the home.

Homemakers can provide:

- ✓ 1:1 social interaction
- ✓ Group activities and entertainment
- ✓ Organised trips to various locations on our home minibus
- ✓ Opportunities to welcome community groups into the home

Residents could be on a day trip to the garden centre one day, and on a mystery tour the next, or making the most of in-home activities such as:

- ✓ Music performances
- ✓ Reading circles
- ✓ Arts & crafts

Saffron Gardens is proud to reflect the multicultural community that we are based in, so you can expect:

- ✓ World food days from different cultures
- ✓ Jamaica day!
- ✓ An enthusiastic team that celebrates all faiths, religions and special days



For Your Quality of Life at Saffron Gardens

Saffron Gardens Care Home is situated in a quiet, residential area of Whitehall. We have:

- ✓ Five units, each containing ensuite rooms, allocated depending on your needs
- ✓ Comfortable and homely rooms with en suite facilities, a TV point, and 24/7 Nurse Call System
- ✓ Access to unlimited Wi-Fi, mobile phones in units, and video call facilities
- ✓ Nutritious, carefully tailored meals cooked on-site, with a 5★ food hygiene rating
- ✓ Mobility aids installed, such as bathing facilities and hoists, with lift access throughout the home
- ✓ Visiting hairdresser and podiatry services available to book
- ✓ On-site laundry service provided



“

*The **care here is excellent**, and I like that my dog can visit.*

”



What Funding Option Is Right for Me?

How you fund your place at Saffron Gardens Care Home will depend on your care needs and individual circumstances. There are three funding options to choose from at Saffron Gardens Care Home:

1 Self-funded Care

People with assets over the Government savings threshold will be eligible to fund their own care.

2 Local Authority Funded Care

You might be eligible for the local council to pay towards the cost of your care, depending on the total amount you have in savings.

Exactly how much your council will pay depends on what care you need and how much you can afford to pay.

3 Care Funded by Health (Continuing Healthcare)

You may be entitled to care funded by NHS Continuing Healthcare – this is a fully funded package of care that some people are entitled to receive as a result of disability, accident, or illness. It covers the full cost of the person's care and residential accommodation.

Contact Samantha Lloyd to discuss your funding options at Saffron Gardens Care Home:

E: Samantha.Lloyd@brunelcare.org.uk

T: 0117 954 3850

M: 07811 115250

Frequently asked questions

Q Will I have my own private space with bathroom facilities?

A Absolutely! All rooms at Saffron Gardens Care Home feature an ensuite with a level-access wetroom shower and toilet. Residents also have access to baths equipped with hoists for ease of use.

Q Can visitors come to Saffron Gardens Care Home?

A A Certainly! Saffron Gardens Care Home is your home, and we warmly welcome visitors, even at meal times.

Q Can you choose meal times and options?

A Absolutely! Residents at Saffron Gardens can select their meal times if they wish. All diets are catered for, including vegetarian and vegan. There is a varied menu with different options available each day.

Q Can residents decide their sleeping and waking times?

A Yes, residents are free to choose their bedtime and waking hours based on their preferences.

Q Are there designated smoking areas?

A Saffron Gardens Care Home is a non-smoking facility, but we provide an on-site outdoor smoking area.

Q How can I contact my loved ones?

A You can bring your mobile phone or use our mobile phones to talk to loved ones. There is free, unlimited Wi-Fi. We also have video calling facilities.

Q Can you bring your pet?

A Requests will be considered on an individual basis, please contact Samantha Lloyd the Care Home Manager for more information. Visiting pets are always welcome.

Q Can I visit the care home before making a decision?

A Certainly! We encourage prospective residents and their families to visit the home. You are welcome to come and visit the home at any time during office hours or by appointment at any other time. Please contact the Care Home Manager to arrange a visit or for any additional information.

Q How does the home handle complaints?

A We have a clear procedure for addressing both complaints and compliments, which is prominently displayed within the home. More information is also available on our website: www.brunelcare.org.uk

Q How do I pay my fees?

A We offer various payment options for your stay. Please refer to page 6 for more details. Fees are paid using our easy-to-set-up direct debit facility, monthly in advance. Other payment methods are available on request.

Q Will I need to have a financial assessment?

A Yes, a financial assessment will need to be completed if a person will be funding their own care. Our Finance Department will support you throughout this process. Other assessment routes are available depending on your individual circumstances.



*Start your journey
with Saffron Gardens
Care Home today!*

Contact us below if
you're interested in our
home care services.



Scan me!



[https://www.brunelcare.org.uk/
locations/saffron-gardens-care-home/](https://www.brunelcare.org.uk/locations/saffron-gardens-care-home/)

Saffron Gardens Care Home

Prospect Place
Whitehall
Bristol
BS5 9FF

Phone

0117 954 3850

Email

Saffrongardens@brunelcare.org.uk

www.brunelcare.org.uk

Registered charity (201555)