

Robinson House Care Home

Welcome to Robinson House,
part of the Brunelcare family





Become part of the *family* at Robinson House

When residents move into Robinson House Care Home, they're welcomed as part of our family.

The whole team, from our nurses and carers to our housekeepers, are passionate about getting to know you so we can provide care and support tailored to your preferences.

Robinson House is a 70-bed home situated in a quiet cul-de-sac in Stockwood that offers 24/7 nursing care for older people with specific nursing needs, including those living with a dementia. The home was built in 1993 and a reconfiguration of the original building was completed in 2012. The reconfiguration resulted in two floors of 35 single rooms with each floor being fully accessible

particularly for people living with dementia. Our care home has been accredited by the Gold Standards Framework for our excellent standard of end of life care. We have a person-centred approach to care which maintains your dignity and respect.

Robinson House provides an environment that is stimulating for people living with dementia. The lounges and rooms look out onto private, secure gardens with plenty of areas for residents and visiting friends and family to sit and catch up with their loved ones.

We actively seek to improve the wellbeing of the people who live with us. Our dedicated team of homemakers supports this goal by ensuring residents feel fulfilled in all areas of life, from making their living space feel like home to ensuring that varied and stimulating activities are taking place, all while offering support and guidance for families of those being cared for.



Our team at Robinson House

Robinson House is proud to have a dedicated and passionate team that has been with us for many years, ensuring a consistent and caring environment. Our carers are fully trained, qualified, and engage in continuous training and development, with proven expertise in dementia-specific care. They are highly experienced in supporting older individuals who may be frail, have a learning disability, or face long-term illnesses. Staff are supported by a dedicated central care team, including our Director of Nursing & Care Services, who works across all Brunelcare homes to ensure excellent standards of care are delivered consistently.

Robinson House is part of Brunelcare, a registered charity with over 80 years of experience providing care and support. As a charity, we focus on investing any surplus we make back into the services we provide.

The Care we offer

- ✓ 24-hour nursing care
- ✓ Specialist dementia care
- ✓ Long-term condition management (Parkinson's, diabetes, COPD)
- ✓ Respite care
- ✓ Electronic care plans with access to a relative portal
- ✓ Recognised for our excellence in end of life care
- ✓ A weekly visit from a GP



Meet the manager:
Denise Mackereth

We're pleased to welcome Denise Mackereth as the Interim Home Manager at Robinson House Care Home.

Denise is a highly experienced Registered Nurse with over 40 years in the profession, including more than 30 years in care home settings, 23 of which she spent as a Home Manager. Since joining Robinson House in November 2021, Denise has become a valued team member known for her person-centred approach and commitment to excellence.

With particular expertise in end-of-life care and dementia support as a qualified FITS Coach, Denise brings compassionate leadership and a strong focus on improving outcomes for both residents and staff.

Later living that makes the most of every moment

In addition to our core nursing and care team, who provide exceptional clinical expertise and personal care, we have homemakers who focus on social interactions, activities, and well-being.

Our dedicated team of homemakers is not included in the staffing numbers delivering direct care because we recognise the importance of enhancing the lived experience for people in the home. Homemakers provide one-on-one social interaction, group activities, and entertainment. They also organise trips to various locations and welcome community groups into the home. Residents might be on a boat trip one day, at the zoo the next, or even relaxing in our beautiful gardens at Robinson House.





For your quality of life at Robinson House



- ✓ Regular activities to promote health and well-being
- ✓ Comfortable and homely rooms with ensuite facilities
- ✓ Nurse Call System
- ✓ On-site laundry service available
- ✓ Nutritious, carefully tailored meals provided
- ✓ Mobility aids installed, such as bathing facilities and hoists, with lift access throughout the home



“ The **best feeling** in the world is being around **lovely people**. Working at Robinson House is the best feeling! ”

Sodiq - Care Assistant at Robinson House



“

“ I love being here. I enjoy having my meals cooked for me and I really love the staff. ”

Pamela - Resident at Robinson House

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What funding option is right for me?

How you fund your place at Robinson House will depend on your care needs and individual circumstances. There are three funding options to choose from at Robinson House Care Home:

1. Self-funded Care -

People with assets over the Government savings threshold will be eligible to fund their own care.

2. Local Authority Funded Care -

You might be eligible for the local council to pay towards the cost of your care, depending on the total amount you have in savings. Exactly how much your council will pay depends on what care you need and how much you can afford to pay.

3. Care funded by Health (Continuing Healthcare)

You may be entitled to care funded by NHS Continuing Healthcare – this is a fully-funded package of care that some people are entitled to receive as a result of disability, accident or illness. It covers the full cost of the person's care and residential accommodation.

Contact Robinson House to discuss funding options at:

robinsonhouse@brunelcare.org.uk
01275 544 452

Equal Opportunities

At Brunelcare, we are committed to ensuring that all of our residents receive the support they need without any form of discrimination. Our services are offered fairly and

equitably to everyone in need. We do not treat anyone differently based on their age, gender, social class, culture, religion, political beliefs, or sexual orientation.

Frequently asked questions

Q Will I have my own private space with bathroom facilities?

A Absolutely! All rooms at Robinson House feature an ensuite with a level-access wetroom shower and toilet. Residents also have access to baths equipped with hoists for ease of use.

Q Can visitors come to Robinson House?

A Certainly! Robinson House is your home, and we warmly welcome visitors, even at meal times.

Q Can you bring your pet?

A Requests will be considered on an individual basis, please contact the Care Home Manager for more information.

Q Can you choose meal times and options?

A Absolutely! Residents at Robinson House can select their meal times and enjoy a choice of two lunch and dinner options, including a vegetarian selection and various breakfast choices.

Q Can residents decide their sleeping and waking times?

A Yes, residents are free to choose their bedtime and waking hours based on their preferences.

Q Are there designated smoking areas?

A Robinson House is a non-smoking facility, but we do provide an outdoor smoking area on site.

Q How can I contact my loved ones?

A You can bring your mobile phone or you can use our Robinson House wireless phone services to talk to loved ones. We also have a tablet where residents can video call their loved ones!

Q Can I visit the care home before making a decision?

A Certainly! We encourage prospective residents and their families to visit Robinson House. Please contact the Care Home Manager to arrange a visit or for any additional information.

Q How does the home handle complaints?

A We have a clear procedure for addressing both complaints and compliments, which is prominently displayed within the home. More information is also available on our website: **www.brunelcare.org.uk**

Q How do I pay my fees?

A We offer various payment options for your stay. Please refer to page 6 for more details. Fees are paid using our easy-to-set-up direct debit facility.

Q Will I need to have a financial assessment?

A Yes, a financial assessment will need to be completed if a person will be funding their own care. Our Finance Department will support you throughout this process.

If you have more questions, feel free to ask!



*Start your journey
with Robinson House
Care Home Today*

Contact us below to
talk to the manager
or book a tour.



Scan me!

[www.brunelcare.org.uk/locations/
robinson-house-care-home/](http://www.brunelcare.org.uk/locations/robinson-house-care-home/)

Registered charity (201555)

Robinson House

304 Sturminster Road
Stockwood
Bristol
BS14 8ET

Phone

01275 544 452

Email

robinsonhouse@brunelcare.org.uk