

Somerset Home Care Services

Maintaining your independence
with care at home





Somerset Domiciliary Services has a proud tradition of providing care and support to individuals in their own homes for more than 30 years.

Our experienced team can offer long-term ongoing care or short-term support, and our main goal is to enable people to live as independently as possible in their own homes. We provide person-centred care, always putting the client at the centre of everything we do and working with each individual to set up a care plan that supports their preferences.

Our carers are based in local area teams to ensure continuity of care for clients, so they can feel safe with the people supporting them, and the team is very experienced in supporting clients who have complex health conditions, including dementia. We treat everyone with dignity and respect, so you can feel safe knowing you are receiving the highest quality care and support.

“
*From the moment the carers started looking after my mum, I felt that I had made the right choice. **They treated her with respect and dignity, listened to her wishes and also showed great kindness towards her.***
 ”

Brunelcare Client Family Member

We can provide:

- ✓ **Personal care** - including stoma and catheter care, medication and meal preparation
- ✓ **Support with shopping** and domestic duties
- ✓ **Sitting service** - to allow main carers some respite or for clients to be able to take trips out and attend appointments
- ✓ **Support for people to access outside activities** in the community
- ✓ **Discharge 2 Assess (D2A):** we provide reablement care in your home after a stay in hospital (referral via hospitals)



Areas we cover

- 📍 Axbridge
- 📍 Brean
- 📍 Bridgwater and the surrounding villages
- 📍 Burnham-on-Sea
- 📍 Cheddar
- 📍 Highbridge and surrounding villages
- 📍 North Petherton

Our person-centred approach to care includes:

- ✓ Respecting the individual and their life history
- ✓ Recognition that a 'sense of purpose' is a necessary part of maintaining skills
- ✓ Actively seeking to improve the wellbeing of the people that we support in their own homes
- ✓ Ensuring that varied and stimulating activities are taking place, which could be encouraging someone to make their own meal or completing daily tasks such as personal care
- ✓ Offering support and guidance for family of those being cared for

Our services are carefully tailored around the specific needs of the individuals we support. We will always ensure our clients are at the centre of any decision-making regarding their care.



About Brunelcare

Somerset Domiciliary Services is part of Brunelcare, a registered charity providing high-quality housing, care and support across Somerset, Bristol and South Gloucestershire.

For over 80 years, we have been dedicated to supporting individuals to remain as independent as possible for as long as possible in a range of different settings. As a charity, we are focused on investing any surplus we make back into the services we provide.

Later living that makes the most of every moment



Meet the manager:
Mandy Curran

Our passionate team

We have a passionate and dedicated team of carers who are fully trained and highly qualified, and engage in continuous training and development. Our carers go through in-depth employment checks and have to complete induction training which includes shadowing with a colleague before they work on their own.

The team is supported by a dedicated central care team, including our Director of Nursing & Care Services, who works across Brunelcare to ensure excellent standards of care are delivered consistently. In addition to our own rigorous self-assessment, we are regulated by the Care Quality Commission (CQC).

All of our wonderful colleagues will always carry Brunelcare identification ID badges and will be in full Brunelcare branded uniform.

Hello, I'm Mandy.

I am responsible for the day-to-day management of the Somerset Community Team. I have nearly three decades of experience working in domiciliary care and started working in the care sector when I was just 17 years old.

Care has always been my passion and my calling, and my favourite part of my role is making a real difference to clients in their own homes. I take great pride in knowing they have received the best care possible from my lovely team.

Mandy Curran





Applying for care at home

If you are interested in applying for domiciliary care, please get in touch with our Community Services team so we can provide guidance on the process. Contact details can be found on the back of this brochure.

Before we begin supporting you, a care and support needs assessment will be undertaken by a team leader with your involvement. The assessment will form part of your care and support plan, so our community carers are aware of any special requirements, the activities they are

required to undertake and the goals and outcomes to be achieved. This will also include risk assessments, medication and health, finances and any additional information on how to support you. Your care needs and support plan will be reviewed annually, and when providing personal care, the team will treat you with dignity and respect.

How is my care funded?

Your care can be funded privately, via your personal budget, or through your Council following assessment of your care needs.

Frequently asked questions

Q What time of day can I get care and support?

A Our support services are available daily from 7 am to 10 pm. Visits can range from 30 minutes upwards and we can customise the visit duration to suit your specific needs.

Q Will I have a regular carer?

A Yes, we strive to assign a regular, small team of carers to ensure consistent and personalised care. This allows you to build strong relationships with your carers.

Q How will I know what time my carers are coming?

A You will receive a weekly schedule with the times and names of your carers. This can be sent to you via email or post. If there are any changes to your scheduled times, our office will notify you by phone.

Q Can my carers take me out?

A Absolutely! We can assist you with various activities in the community, such as shopping, visiting local garden centres, hairdressers, and attending health appointments. This service is available at an additional cost.

If you have more questions, feel free to ask!





Start your journey with the Somerset Home Care Team today!

Contact us below if you're interested in our home care services.

You can contact Somerset Council by telephoning Care Direct on 0300 123 2224



Scan me!



How to Contact Us

Somerset Domiciliary Services
Crypton House
Bristol Road
Bridgwater
TA6 4SY

Tel: 01278 439 177

Email: somerset.enquiries@brunelcare.org.uk

www.brunelcare.org.uk/locations/somerset-home-care

Registered charity (201555)

www.brunelcare.org.uk