Brunelcare's Values and Behaviours

We are pleased to announce the launch of our Values & Behaviours across Brunelcare. They act as a clear guide to how we deliver our services and support our customers across the charity.

Value: We are caring and kind

- I am kind and compassionate and care about the quality of the service provided
- I am led by the feelings, experiences and perspectives of those receiving our services
- I contribute positively to the quality of the services provided

Value: We are positive and passionate

- I make every moment matter
- I am committed to understanding the needs of others
- I celebrate success and achievement

Value: We are diverse and one team

- I recognise and actively celebrate differences
- I challenge discrimination in all its forms
- I am welcoming and respectful

Value: We act with honesty and integrity

- I am respectful in all communications
- I take personal responsibility for my own decisions, actions and behaviours
- I am open and transparent about decisions and learn from mistakes; when I cannot do something, I explain the reasons why

Value: We go the extra mile

- I seek opportunities to learn and grow for the continuous improvement of services
- I am always ready to proactively support others
- I am willing to take on tasks to support