



## **Facilitating Visits in our Reablement Centres - Named Visitor Guidance**

At Brunelcare we understand how difficult this year has been for our guests, their families and friends, especially because of the restrictions placed on visiting loved ones in our reablement centres. We recognise that relatives and friends are our partners in the care of those receiving support from our teams.

We remain committed to enabling and supporting visiting that is meaningful, as safe as possible and we recognise that visiting is an essential, integral part of your loved ones care.

We will continue to update, inform and involve all relatives with regard to visiting in our reablement centres and will remain responsive to the dynamic challenges Covid 19 presents at the moment and is likely to continue to do so for some time to come.

As of the 1st of May we are delighted to be able to take a step forward in enabling visitors for our guests in our reablement centres, as with the care homes there is a protocol to follow, and below you will find the details.

**Currently the government guidance supports two named constant visitors to be able to visit relatives in their room.**

**Because of the nature of reablement our guests have to complete 14 days in quarantine following their arrival at the reablement center before being able to receive visitors to reduce the risk of transmission of Covid 19.**

**Once your loved one has completed their quarantine period you are able to book a visit with the centre. Visits need to be booked to ensure reablement plans are not interrupted, and for the same reason visits are limited to 1 hour duration.**

**There are also limits on the number of people we can facilitate being in the building at any one time. Sadly we are unable to facilitate any unbooked visiting at this time.**

- If you have received a Positive Covid 19 test result in the last 90 days with a PCR test please inform the manager when you book your visit, and bring confirmation of this result with you. (usually this will be a message via Test and Trace text message or email).
- Prior to each visit you will be asked to complete a visitor checklist with a member of staff and undertake a Lateral Flow Device Test this test takes about half an hour and your visit will depend on receiving a negative result, we will ask you to wait in your car or another suitable area. We advise that you allow an hour and a half for your visit as an LFD test takes 30 mins.



- On receipt of a negative result a member of staff will provide appropriate PPE, a mask which must be worn at all times, (covering your nose and mouth), in the home and an apron and gloves.
- The member of staff will then escort you to your relatives room, visitors will not be able to go into any communal spaces other than for accessing a relatives room, and we ask that you maintain physical distance from staff and other residents.
- Staff will not be present during your visit to afford you and your relative privacy.
- Your visit is limited to 1 hour as detailed above. We ask that you remain in your relatives room for the length of your visit, should you or your relative need any assistance please use the call bell in the room and a member of staff will attend. Please also use the call bell when you are ready to leave and a member of staff will escort you from your relatives room.
- Hand holding is detailed in the Government guidance with appropriate PPE in use and named visitors will be asked to avoid any closer contact (exception only if delivering care)
- Whilst the government states that vaccination is not mandatory and will not be a condition of visiting, Brunelcare would highly recommend, in line with Government advice, that visitors take up their offer of vaccination - please note that currently vaccination does not reliably prevent transmission of Covid 19, but does reduce the possibility and severity of any associated illness.
- You are welcome to bring gifts, however please note that items that cannot be wiped down will need to be “quarantined” for 72hrs, please let the member of staff welcoming you to the home know if you have brought gifts for your loved one.
- In terms of visiting outside, .
- **With the exception of End of Life visits all other visiting will be suspended for the duration of any Covid 19 outbreak in the Reablement Centre, in line with Public Health Guidance, (an outbreak is classed as 2 or more confirmed cases).**
- **The government also announced that children under the age of 16 will be able to visit, please contact the centre manager to discuss this, as they will have to record this on individual resident visiting risk assessments**

We appreciate your cooperation in carefully opening up our care homes and in order to ensure the safety of everyone we ask that you follow this guidance and any requests from the team.