

Help When You Need It - Referral Form

This form is to be used for all referrals to the Health and Wellbeing Team. Referrals will no longer be considered if they have not been made using this form.

The Help When You Need It service is provided by the Health and Wellbeing team and is only available to tenants of Brunelcare.

If you have any questions or require assistance completing the referral please contact us via
Email: health.andwellbeing@brunelcare.org.uk
Phone: 0117 3215551

Once completed please send the referral to email: health.andwellbeing@brunelcare.org.uk
 or post it to us using the address above.

Referred by		Date		
Department				
Relationship with the person being referred				
Position		Organisation	<u>Brunelcare</u>	
Telephone/Mobile		Email		
Please tick yes or no for the following			Yes	No
Does the person named on the form know they are being referred?			Y	
Do we have their permission to contact them directly?			Y	

Name of Tenant		D.O.B	
Address & Postcode			
Telephone/ Mobile		Email	

What is the reason for the referral?	
Would this person benefit from having a volunteer to support them with this issue?	
Would this person benefit from being referred to the Friend on the Phone service?	
Are there any previous issues/ risk assessments for the client that we should be aware of? Please provide further details below and a copy of the risk assessment.	
Are there any environmental risks we should be aware of? (e.g. an aggressive dog or falls risk due to clutter)	
Are there any pets in the property? Y N (If Yes, please provide further details below)	
Does the tenant have any physical or mental health issues? Please provide further detailed information:	

Does the tenant require support with Mobilising, Staying Safe, Meal Prep, Washing and Dressing and/or Keeping their Home Clean and Tidy?	
Does the tenant require support to communicate?	
Is the tenant currently receiving any other support?	
What do you think could help the tenant with their current situation? (Please note that the Health and Wellbeing team do not provide personal care or cleaning)	
<p>How would you rate this referral? (please tick)</p> <p>Red- Client is currently in crisis Amber-Tenant is very close to being in crisis Green-Low level support required and no current signs of client going into crisis</p>	

Privacy notice

Brunelcare aims to go above and beyond its responsibilities under data protection legislation. The information you provide through this form will only be processed to fulfil our contractual obligations with you, to take steps towards entering into a contract, for legal obligations and in order to evaluate our services. Our data protection and privacy policy explains how we care for your personal data and your rights under data protection legislation. Please ask to be contacted by the Brunelcare Data Protection Officer if you have any questions or concerns about how we process your personal data.